



# North Carolina Department of Commerce Division of Employment Security

## Disaster Unemployment Assistance (Toll Free) 1.866.795.8877

### **The Disaster Unemployment Assistance (DUA) Program**

The Disaster Unemployment Assistance (DUA) Program provides temporary weekly monetary assistance to individuals in specified areas whose employment has been lost or interrupted as a direct result of a presidential declared major disaster.

### **General Eligibility Requirements**

To be eligible for any week of DUA, an individual must meet one or more of the following conditions as a direct result of a major disaster as declared by the President of the United States:

1. No longer have a job
2. Unable to reach the place of employment
3. Scheduled to start work and do not have a job or unable to reach the job
4. Become the bread-winner of major support of family because of disaster-related death of the head of household
5. Cannot work because of injury directly caused by the declared disaster.



An initial application for DUA must be filed within 30 days after the date the NC Department of Commerce, Division of Employment Security (DES) announces availability of DUA in the state.

If you are eligible for regular Unemployment Insurance (UI) benefits, you must first exhaust those benefits before you are eligible for DUA.

### **Filing A DUA Claim**

To apply for assistance you should call DES toll free at 1-866-795-8877. Be prepared by having the following information:

1. Your Social Security number, or your Alien Registration number if you are a non-citizen
2. Any check stubs or other proof of earnings for employment you have had within the last 18 months
3. If self-employed, your most recent Federal Income Tax returns and/or your profit and loss statement

### **Weekly Claims Filing**

A weekly claim form must be completed and forwarded to the Central Office of the Division of Employment Security for each week of DUA benefits claimed. The disaster period covers approximately 26 weeks.

### **Payment Computation**

The DUA weekly benefit amount is computed according to the formula prescribed in state law to compute weekly benefit amounts under the State's Unemployment Insurance Program. Wages paid by employers both liable and non-labile for unemployment insurance are used in computing your weekly benefit amount.